

health & social care news

news for the Nottingham health & social care community

www.pdteam.org.uk/news.htm

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SUMMER 2003

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An Older People's Forum for Rushcliffe

In response to the aim in the National Framework for Older People to establish an External Reference Group, Rushcliffe are planning an open meeting for older people in Rushcliffe on **Tuesday 9 September 2003 at the Arena Leisure Centre, Rugby Road, West Bridgford**. This will be part of the Rushcliffe Festival and is a day for older people to:

- Meet and share with other older people and local staff
- Participate in some fun / leisure activities
- Speak out about their concerns
- Learn more about services in Rushcliffe

The day is being planned by an enthusiastic group, including an older person, voluntary and statutory services covering Rushcliffe.

We hope that as a result of the day, some older people will be inspired to form an Older People's Forum for Rushcliffe. The Forum would be a way for Older People to voice their views, opinions and suggestions about all aspects of community health, including the health service, social care and local authority services. The Forum would link with the other key groups in Rushcliffe e.g. the University of the Third Age, Rushcliffe Local Strategic Partnership and the new Patient & Public Involvement Forum (to be established in 2004)

If you would like to know more about the event or any other aspect of patient and public involvement in Rushcliffe please contact Penny Spice on 0115 914 3228 or penny.spice@rushcliffe-pct.nhs.uk

Editorial: Over the next few months the **Commission for Health Improvement** known as CHI will be carrying out an assessment of the 4 Primary Care Trusts in Nottingham. They will look at how the PCTs provide services to the local community including their work to involve Patients and the Public. The assessment process means CHI will be meeting with staff, local organisations as well as patients and members of the public. Once they have completed the assessment a report and recommendations will be published. We hope to have more news on the results next time. The CHI website www.chi.nhs.uk has more information

Available in Braille, large print, tape & on line
Contact Laurence on 0115 988 1710 for details

PATIENT & PUBLIC INVOLVEMENT IN GEDLING

“.. discussion sessions in the community to explore ways of getting involved...”

The Gedling Primary Care Trust (PCT) Patient & Public Involvement work has recently included a number of **discussion sessions in the community** to explore ways of getting involved and help to write an action plan and strategy. These sessions provided some useful feedback and suggestions, such as encouraging PCT staff to be more involved in community meetings, using the web and developing effective but simple communications.

As a result of the sessions:

- The **website** has been updated.
- Parents have joined the Board managing the local **Sure Start** service.
- We are exploring ways of **getting more** young people involved in discussions
- “**Communication Boards**” are now available in each health centre and Netherfield and Killisick Community Centres, which have space for information, space for people to leave comments and space for the PCT to reply.

We plan to keep in touch with all those involved in the discussion sessions and those that couldn't make it on the day. Further sessions are planned and any feedback on the work so far is welcome. To **find out more** contact Tammy Coles on tammy.coles@gedling-pct.nhs.uk or 0115 993 1444

Editorial Note: See note on front page about the Commission for Health Improvement inspection of local Primary Care Trusts.

INVOLVING PATIENTS IN BROXTOWE & HUCKNALL

The Broxtowe & Hucknall Primary Care Trust (PCT) has a Patient and Public Involvement Group. This group has recently spent some time developing a strategy for involving patients and the public. This strategy and action plan has now been signed off by the PCT Board. A User & Carer expenses policy is to be taken to the Board shortly.

They aim to involve people on **two distinct** levels.

- 1 As **individuals** – being included in discussions and decisions about their care and treatment.
- 2 As a **collective** – involving groups of local people to shape local services provided by the Primary Care Trust.

The Patient & Public Involvement Group view involvement as being part of every day business, something that must be meaningful, lead to action and happen across all parts of the organisation.

Meetings take place on the third Monday of the month from 1pm and are planned for the rest of the year. To **find out more** contact Wendy Thraves on wendy.thraves@broxtowehucknall-pct.nhs.uk or 0115 875 4900

Editorial Note: See note on front page about the Commission for Health Improvement inspection of local Primary Care Trusts.

“.. aim to involve people at two levels, as individuals, ... as a collective, ...”

PHYSICAL & SENSORY IMPAIRMENT

“Deaf awareness training sessions for staff across the health community have been arranged over the next 12 months ...”

This month's article focuses on **deaf awareness**. Health representatives from the Primary Care Trusts (PCTs), QMC, City Hospital, East Midlands Ambulance Service and Nottinghamshire Healthcare Trust have been working with Nottinghamshire Deaf Society to raise awareness amongst their staff. To date the following has been achieved:

- Deaf Awareness **Training sessions** for staff across the health community have been arranged over the next 12 months and it is anticipated at least 350 staff will benefit. The training is targeted at specific areas, such as reception staff and hospital volunteers. Further sessions have been held for specific GP practices where the entire practice has received the training together.
- A training session specifically for GPs is being planned for September.
- The PCTs have commissioned additional places for basic British Sign Language training in 2003/4.
- Each PCT has published an article in its staff newsletter on deaf awareness.
- A number of minicom textphones have been installed at QMC and City Hospitals. The numbers can be obtained from the Partnership Development Team website address www.pdteam.org.uk/psi.htm

Deaf members from Notts Deaf Society attended the Nottingham City PCT Board meeting in February to highlight deaf people's concerns regarding access to services and raise awareness of deaf issues with PCT Board members. They were delighted to receive the good news that the PCTs will continue the funding for the Emergency Interpreting Service on a permanent basis from 1st April 2003.

For further information please contact: Jane Godden, Commissioning Manager, Nottingham City PCT, Tel: 0115 845 4545 ext 39546. Email jane.godden@nottinghamcity-pct.nhs.uk

OLDER PEOPLE

Many local people have been working hard to tackle the 8 standards in the National Service Framework for Older People published in March 2001.

The 'tsar' for older people, Professor Ian Philp, recently published a **national progress report citing 2 examples of good practice in Nottingham** – the continence advisory service provided at the Indian Community Centre and the Jackdawe Homecare Dementia Service.

Other local highlights include:

- The **“Healthy Ageing”** newsletter & website for the NSF www.nottingham.nhs.uk
- Development of a 3 year **intermediate care strategy** and new investment in older people's services for intermediate care
- Progress in developing a **multi-agency framework** for developing older people's mental health services
- Establishing Local Development Team forums to make the Single Assessment Process happen
- FAST ambulance transfer system for patients needing treatment at stroke units
- Plan for providing an integrated community equipment store
- **Best Value reviews** in the City & County Council
- Achieved national target of 70% flu vaccinations uptake for over 65s

There is still much to do. **All comments are welcomed**

Caroline Jordan Lead Co-ordinator of the NSF Older People
Tel 0115 8454545 extension 49441

“The ‘tsar’ for older people, Prof. Ian Philp, recently published a national report citing 2 examples of good practice in Nottingham”

COUNTY LEARNING DISABILITY PARTNERSHIP BOARD

The County Learning Disability Partnership Board met on 27th March. We welcomed a third service user and a fourth person will join us in July.

Good News

- Research into the needs of older carers will extend to Broxtowe, Gedling, Hucknall and Rushcliffe.
- Councillor Dick Anthony said that learning disability is a priority for Social Services.

Bad News

- Some people living in supported tenancies and residential care are unhappy about restrictions such as bed times.

Two reports were presented and agreed.

"No More Broccoli" is the name of the Day Services Modernisation Plan.

Two pilot areas, Gedling and Bassetlaw will develop implementation plans. Money has been given to a lead person for employment.

Housing Plan (including short breaks). This identifies priorities such as the closure of Highbury Hospital, developing many choices as to where and how people live. Local Authority provision will concentrate on the provision for short breaks, in partnership with health. More investment will be made for sitting type services.

For more information please contact. Paul Johnson – Commissioning Officer, Notts. County Council paul.johnson@nottsc.gov.uk

General comments to learningdisability@pdteam.org.uk
www.pdteam.org.uk/ldis.htm

"Councillor Dick Anthony said that learning disability is a priority for social services."

CITY LEARNING DISABILITY PARTNERSHIP BOARD

The Board met on April 14th. Our **two new elected service users**, were welcomed to the Board. We talked about changes we will make to our meetings to help people have their say. We will be trying out small group discussions and holding open meetings. The service users talked about what happened at their User Forum. The Board **agreed** the day services modernisation plan 'Taking Our Place In Nottingham', and the employment and housing plans. We are working to make the notes of the meeting easier to understand.

The notes will be put on the City Council website (some Board information is already available at www.nottinghamcity.gov.uk/coun/departments/social_services/policy).

And finally, following discovery of the missing photographs, the **report on the November 2002 conference has finally been published!**

For further information please contact Paul Mansfield on [paul.mansfield@nottinghamcity.gov.uk](mailto:mansfield@nottinghamcity.gov.uk)

General comments to learningdisability@pdteam.org.uk
www.pdteam.org.uk/ldis.htm

"We talked about the changes we will make to our meetings to help people have their say."

Last time I mentioned the new experience in the NHS of producing three year Local Delivery Plans. We have achieved proposals to meet all major Mental Health targets, with substantial new funds becoming available over the next three years:-

Good news items are:-

- 12 Graduate Workers in Primary Care Mental Health to provide local help for common Mental Health problems.
- 6 Gateway Workers: Qualified Mental Health Professionals to assist **effective links** between Primary and Secondary Care.
- Carer Support Workers: Another 7.5 posts to help Carers to get effective breaks and maintain support networks.
- Crisis Resolution / Home Treatment starting early 2004, building over two years to over £1m of new investment.
- 2 additional Mental Health Nurses based at A&E to improve the emergency service available at night.
- An Early Intervention in Psychosis Service will start early 2004.

I also mentioned last time the East Midlands Centre of the National Institute of Mental Health in England (NIMHE). Nottingham services intend to play a full role in its development (e.g. a network for Crisis Resolution Services) and Nottingham University and Nottinghamshire Healthcare Trust have made a joint bid to become a Research Hub (Centre) for NIMHE. We wish them well with this proposal.

David Levell – NSF (Mental Health) Implementation Manager
Web pages www.pdteam.org.uk/mentalhealth.htm
Email mentalhealth@pdteam.org.uk

“We have achieved proposals to meet all major mental health targets, ...”

HIV & AIDS

“The Drop In facility continues to be a source of anxiety.”

At the last meeting of the HIV Service Users and Carers Group we had an interesting short talk on PALS [Patient Advice and Liaison Service] given by Ann Priddey who is Gedling PCT's PALS lead. The service provides a first point of contact for queries, advice or concerns about NHS services. Each NHS Trust will have a named contact as well as all NHS staff having an understanding of the PALS service. Look out for posters and details in all NHS service provision. Views of service users are very much appreciated.

The Drop In facility continues to be a source of anxiety. Social services and health colleagues are **pursuing a number of options**, some showing some promise.

The next meeting is on Tuesday 1st July at the Red Cross on Great Freeman St. We will be talking about the “Equality & Diversity Strategy” at QMC for part of the meeting.

At the group we **welcome any new members**; if anyone would like to attend please ring or email me on 0115 859901 or ruth.cutler@gedling-pct.nhs.uk.

General comments to hivaidspdteam.org.uk
www.pdteam.org.uk/hiv.htm

voluntary sector forums

These local forums provide opportunities to exchange information & share views. All discuss health & social care, some have a wider remit exploring other local initiatives and opportunities. Further information available below:

Ashfield	Ashfield Links Forum ; 01623 555 551 or LINKS@netcomuk.co.uk
Broxtowe	Broxtowe Voluntary Sector Forum – a forum for voluntary and community groups in the Broxtowe Borough. Contact Mel Hatto for more info on 0115 949 1175
	Broxtowe Interagency Homelessness Forum . Open to voluntary & statutory sectors. Contact Kris Gregory 0115 994 7790 or bshag@btclick.com
ARCH	Action for Rural Care & Health – a multi-agency forum looking at health & social care issues in the context of Rural Nottinghamshire. For Information contact Val Gardiner at Newark & Sherwood CVS on 01636 613693 or vgardiner@nandscvs.org
Housing & Homelessness	The Nottinghamshire Housing & Homelessness Forum - multi-agency forum examining issues of housing and homelessness in the County. For further information contact Pam Pollock or Elaine Graves on 0115 967 4424
	The Nottingham Voluntary Sector Homelessness Forum - a new forum for voluntary sector workers in the City. Contact Claire Grainger on 0115 859 9521 or claire.grainger@hlg.org.uk for further information
Learning Disability	A county-wide forum for voluntary organisations working with adults with learning disabilities. The group meets quarterly to support the voluntary sector reps on both the City and County Learning Disability Partnership Boards. Further information available from Maggy Topley on 0115 988 1710 or Val Gardiner 01636 613693.
Nottingham Network	An informal forum of local disability organisations and other agencies working with disabled people in Nottingham. Meetings held over a lunch time at The Maze, North Sherwood St. It's an opportunity to share information about what groups and services are doing. Further information from Nottingham Young Disabled People on 0115 952 0040 or nottsypdp@tiscali.co.uk

contact details

Broxtowe & Hucknall PCT
Priory Court
Beeston
Nottingham. NG9 2TA
Tel: 0115 875 4900
www.nottingham.nhs.uk

Gedling PCT
Byron Court
Brookfield House
Arnold
Nottingham. NG5 7ER
Tel: 0115 993 1444
www.nottingham.nhs.uk

Nottingham City PCT
Standard Court
Park Row
Nottingham. NG1 6GN
Tel: 0115 845 4545
www.nottingham.nhs.uk

Rushcliffe PCT
Barclays Bank Chambers
Tudor Square
West Bridgford
Nottingham. NG2 6BT
Tel: 0115 956 0300
www.nottingham.nhs.uk

Nottingham City Council
14 Hounds Gate
Nottingham. NG1 7BE

Tel: 0115 915 5500
www.nottinghamcity.gov.uk

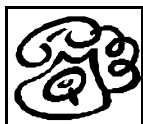
Nottinghamshire County Council
County Hall
West Bridgford
Nottingham. NG2 7QP
Tel: 0115 982 3823
www.nottinghamshire.gov.uk

Nottingham City Drug Action Team
Melrose House
Waverley St
Nottingham. NG7 4HF
Tel: 0115 915 1961

Nottinghamshire Drug & Alcohol Action Team
5a Beech House
Ransom Wood Business Park, Southwell Rd West
Rainworth, Mansfield. Notts. NG21 0ER
Tel: 01623 414 114
www.nottscountydaat.org.uk



If **you** have any ideas, issues or concerns about any of the subjects in this newsletter or would like to get involved in any of the areas mentioned please contact the **partnership development** team (PDT),



British Red Cross Nottinghamshire,
Great Freeman St, Nottingham. NG3 1FR
Telephone **0115 988 1710**,



Direct Fax **0115 912 3441**, (office hours)
E-mail info@pdteam.org.uk
Website www.pdteam.org.uk

diary

date **meeting** **start time**

july

Tuesday 1st	HIV & AIDS User/Carer Task Group	12.30 pm
Thursday 3rd	Nottinghamshire County Learning Disability Partnership Board	10 am
Monday 7th	Learning Disability Carers Forum – Contact the PDT for details (parents/carers of adults with learning disabilities)	10.30
Tuesday 8th	Nottingham City Vol Sector Homelessness Forum – see page 6 for details	2 pm
Monday 14th	Nottingham City Learning Disability Partnership Board	10 am
Monday 14th	Action for Rural Care & Health – See page 6 for details	2 pm
Tuesday 22nd	Nottingham Substance Misuse Joint Commissioning Group	9.30 am

august

Monday 4th	Learning Disability Carers Forum – Contact the PDT for details	10.30
Monday 4th	Nottingham Network – See page 6 for details	12 noon
Thursday 7th	Alcohol Users Forum – Contact PDT for details (for people whose use of alcohol has/does cause them problems)	7 pm

september

Monday 1st	Learning Disability Carers Forum – Contact the PDT for details	10.30 am
Tuesday 2nd	Nottingham Substance Misuse Joint Commissioning Group	9.30 am
Wednesday 3rd	Notts Housing & Homelessness Network – see page 6 for details	10 am
Tuesday 9th	Rushcliffe's Older People's Event – see front page for details	All day
Tuesday 9th	Nottinghamshire Substance Misuse Joint Commissioning Group	2 pm
Wednesday 10th	Learning Disability Voluntary Sector Network – see page 6 for details	11 am
Monday 15th	Physical & Sensory Impairment Joint Commissioning Group	9.30 am
Thursday 18th	Nottinghamshire Learning Disability Partnership Board	10 am
Monday 22nd	Older People's Strategic Modernisation Team	10am

NOTE: Details of meetings in feint type are for information only. If you wish to discuss any matters please do so using the contact details within or contact the Partnership Development Team

The views expressed in this publication are not necessarily those of the Partnership Development Team or their managing agent.

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