



The Partnership
Development Team

Partnership Press

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www.pdteam.org.uk

Keeping people involved in health & social services for:
mental health, learning disability, substance misuse, HIV/AIDS, physical &
sensory impairment and older people in Greater Nottingham.

Engaging the Community to Improve Psychiatric Services

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AWAAZ, the Asian Mental Health Resource Unit, (providing one-to-one support, group therapy and advocacy to Asian people with any form of mental health difficulty in the Nottingham area) is hosting a Community Engagement Project to help improve secondary psychiatric services.

They have consulted South East Asian service-users of secondary psychiatric services (such as Community Mental Health Teams, Psychiatry, Early Intervention in Psychosis (EIP) etc.) to get valuable feedback about how services are currently run, and what could be improved.

The focus of the project is on delivering Race Equality, in accordance with the Delivering Race Equality in Mental Health Care national five year action plan for achieving equality and tackling discrimination in mental health services in England.

There are 12 characteristics in the action plan. AWAAZ is focussing on four:

1. A more active role for Black & Minority Ethnic (BME) communities and service users in training, development of policy, planning and provision of services.

2. A workforce and organisation capable of delivering appropriate and responsive mental health services.
3. Less fear of mental health services.
4. A reduction in the rate of admission to inpatient units.

The programme is a national initiative, funded by the National Institute for Mental Health in England (NIMHE), and supported by the University of Central Lancashire (UCLAN), Centre of Ethnicity & Health.

The views of service users will be analysed and compiled into a report which can then be used to make recommendations to the key stakeholders and representatives of the communities involved.

These recommendations should then be taken up by the service providers to help them improve services.

For more information about the programme, please contact:
Angela Kandola or Japleen Kaur
Tel: 0115 924 5555
(Monday – Friday, 9am - 5pm)

AWAAZ

'VOICE'
Asian Mental Health Resource Unit

Care Services Improvement Partnership **CSIP**

National Institute for
Mental Health in England



LINKing You to Your Health & Social Care Services

Local people will be able to make a real difference to health and social care issues that are important to them with the launch of a new system this April.

The County Council is working with partners to set up Local Involvement Networks (LINKs), which will be networks of local people, organisations and groups who want to improve their health and social care services. The LINKs will replace the previous system, which only covered health issues, called Patient & Public Involvement Forums.

People who want to have their say on GP services, hospital food, cancer care, learning disability services, care homes or many other issues can join their local LINK to give their views and investigate services. Information will be fed back to managers and people who buy services to help make improvements to care.

People can be permanent LINK members or just dip in and out on particular issues and anyone is eligible to join.

For example, a woman who has just given birth may have identified some ways to improve local maternity services. She could join a LINK to investigate the way maternity services are provided and to give her views and suggestions for improvements. The results, and any recommendations, would then be fed back to health managers.

LINKs will have a range of powers:

- If they ask for information from an organisation, they will get a reply within a set amount of time.
- They will be able to visit services and talk to users and patients.
- They can refer matters of concern to the County Council's Overview and Scrutiny Committee, where councillors can investigate issues.

The County Council is in the process of appointing a host organisation to run the LINK, which it is doing jointly with Nottingham City Council. It will be the host's job to encourage local groups, organisations and individuals to get involved – especially those who are not always heard. They will also work with local people to decide how the LINKs will be run and governed.

Councillor Glynn Gilfoyle, Cabinet Member for Community Safety and Partnerships at Nottinghamshire County Council, said: "LINKs will give local people greater powers to investigate a range of issues that are important to them. The new system will also cover social care, so people can get involved in scrutinising the way care homes, learning disability services, home care and other services are run.

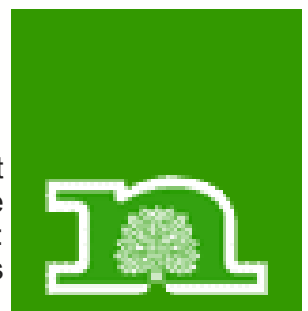
"We are already well on our way to appointing an organisation to run the LINKs and have also held a seminar to find out good practice from other areas that have already piloted the new system."

Shirley Inskip, Chair of Nottinghamshire County Teaching Primary Care Trust Patient & Public Involvement Forum, said: "LINKs will give us the opportunity to build on the solid foundations laid by the work of the Patient & Public Involvement Forums and will now help us to shape not only local health services but also social care. LINKs will help us to ensure that more people are able to put forward their views on services that are important to them helping to make sure that services meet the needs of local communities."

LINKs, which are being introduced across the country under new Government legislation, will look at all health and social care services that are funded by taxpayers, whether they are provided by the NHS, local authority, private company, social enterprise or charity.

Lyn Williams,
Partnership Officer,
Service User Involvement
Notts County Council

For more information about
LINKs in Nottinghamshire
please contact:
Lyn Williams
on 01623 627871



New Dementia Service Coming to Nottingham

In recognition of the ever increasing impact of dementia on families and community services, the Alzheimer's Society are very pleased to announce that the Nottingham City Primary Care Trust (PCT) has now commissioned our Dementia Advice & Support Service.

The Dementia Advice & Support Service provides information, advice and support to people with dementia and their carers. Particular attention is given to encouraging early identification and treatment of dementia and to supporting those in the earlier stages of the illness when the input of the primary care teams is so crucial. The service will also work with newly diagnosed patients and their carers/families to support understanding of the impact of the disease.

The official launch of the service is on April 8th at the Gateway Hotel in Nottingham. The launch will give staff the chance to see how this exciting new development will support them in their work with patients. We are delighted to welcome the Chief Executives of both the Alzheimer's Society and the Nottingham City PCT who will speak on the Dementia UK Report and dementia services in Nottingham City.

The PCT are also developing a new intermediate care service for people with dementia and their carers to provide extra support for those whose

carer/support network breaks down (working closely with the Jack Dawe specialist home care service for people with dementia).

The PCT and the local authority are also working together to develop a joint local dementia strategy and action plan in line with the national dementia strategy expected this summer.

For more information on the new Dementia Advice & Support Service, contact us on:

Tel: 0115 9343800
or email Nottingham@alzheimers.org.uk

Julia Jefferson
Dementia Advice & Support Service
Alzheimer's Society



Nottingham City PCT can be contacted on
Tel: 0115 845 4545
or email: pals@nottinghamcity-pct.nhs.uk



Terrence Higgins Trust Comes to Nottingham

At the start of the new year the Terrence Higgins Trust (THT) opened an office in the Nottingham City area. THT will be delivering a range of services for people living with and affected by HIV/AIDS. Some of these services will be:

- Benefits Advice & Advocacy
- Treatment Advice
- Health & Well-Being
- Advice on Disclosure
- Sex & Relationships
- Money Movement
- One-to-One Emotional Support
- Free Condoms
- Peer Support
- Training

There will be one full-time and one part-time worker who will be working from the Nottingham

office delivering services to people living with HIV/AIDS and those affected. While this is a short term contract we will be working towards providing the evidence that will be needed on how to develop services within the Nottingham area, and how we can implement these while working with all other relevant statutory and voluntary organisations within the City. The team in Nottingham are very excited and very optimistic that this will be a great success.

Terrence Higgins Trust Nottingham

Lace Market House
54-56 High Pavement
Lace Market
Nottingham
NG1 1HW
Tel: 0115 882 0121
info.nottingham@ttht.org.uk



Tackling Substance Misuse in the City



The world of substance misuse has always been a changing one, but even by those standards there will be a lot going on in Nottingham in the coming year! One of the biggest changes is at the Crime and Drugs Partnership (CDP), with Sally Hughes, our Senior Strategy and Commissioning Officer, having left the partnership at the end of February to take up her new post of Regional Manager of the National Treatment Agency.

Sally has been a key part of the old DAAT (Drug & Alcohol Action Team) and the CDP commissioning team for the past three years, and has brought about considerable improvements to the treatment system in Nottingham. She has also demonstrated a clear commitment to the involvement of service users and carers in the formulation of strategy and policy. In particular, Sally has engaged in consistent and honest dialogue with forums and organisations representing our clients and the wider community.

New ways of funding and delivering drug treatment will lead to some big changes. With the introduction of **Treatment Outcomes Profiles** there is now much more of an emphasis on a quality component to treatment than the quantity focus of the first 10 year drug strategy. This is backed up by the introduction of a new **Clinical Guidelines** document which will further shift the focus of treatment to a more holistic approach, focussing on all the complex needs of the client.

The City **Standard Assessment and Care Plan** documents were launched on 14th January, and are the result of a considerable amount of work by all services, including the consultations that the City Drug/Ex-Drug Users' Forum took part in last year. Service users had often complained about multiple assessments and inconsistent care planning practice across the system. The tools will be reviewed and updated annually, and the accompanying Standard Assessment Guidance, which includes referral pathways, will be updated quarterly. This should also run alongside the implementation of the new Clinical Guidelines.

The **Adult Drug Treatment Plan** is being put together for completion in March. This has been based on a thorough Needs Assessment process, which has been bigger, more in depth and with more anecdotal evidence to illustrate findings based on a wide consultation process with service users, professionals and members of the community. The achievement of sustainable outcomes should drive

both the strategic direction of substance misuse commissioning and the operational delivery of the commissioned services. Consequently a significant theme throughout the plan is the effectiveness of services.

The CDP board recognises that there are strong links between crime and drugs and sees the delivery of effective drug treatment as integral in helping to meet its crime reduction targets. The Adult Drug Treatment plan supports wider partnership objectives that build on positive and robust relationships with partners and drug treatment providers working to reduce the harm caused by substance misuse to users, their families and carers and the wider community.

The coming year will see some big changes, which are necessary to modernise and develop our treatment system to meet the challenges ahead, as we move into a new 10 year strategy. Our strategic plans will be finalised shortly, but are based on three basic outcomes:

1. **To prevent and reduce the harms caused by substance misuse, particularly amongst the most at risk - children, young people and families.**
2. **To ensure that people who do have drug problems receive the effective treatment and support they need.**
3. **To enable those who misuse substances to achieve and sustain a good quality life.**

We will continue to involve service users and carers, and the wider community, as we develop services, and communicate and consult on any changes to service delivery.

We are very pleased that our relationship with the Partnership Development Team (PDT) has been strengthened. Both of our main consultation forums are now co-facilitated by ourselves and the PDT. This long running relationship goes from strength to strength, building on the work of the PDT across the social care agenda, and providing an independent voice for service users engaging with the CDP.

Steve Spear

Executive Director, Strategy. (CDP)
Nottingham Crime and Drugs Partnership.

A Chance to Contribute to the Valuing People 'Now' Debate

Both the City and the County Learning Disability Partnership Boards have now undertaken public consultation exercises for the government's Valuing People Now agenda. These events involved users and carers and the voluntary sector.

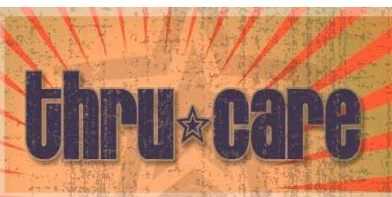
The consultation on Valuing People Now was extended to March 28th to capture as much feedback from people as possible on the revised key themes. As well as direct feedback from the boards, there is a questionnaire (available to download from the Partnership Development Team website www.pdteam.org.uk) for people to complete as individuals and groups.

The Valuing People Now document is a 'refreshed' version of the original government White Paper from 8 years ago. There are four main new focuses, for which the government are asking for agreement:

- Personalisation
- What people do in the day
- Better health
- Better housing.

Underpinning these four are several 'smaller' issues and an overarching intention to 'make things happen'.

The Valuing People Now document and an 'easier read' version are available on the PDT website (see above).



New
Thru-care
Website!

A new website, www.thru-care.org.uk, has been launched which seeks to cover all the organisations and people in the Nottingham area who have an interest and commitment to addiction recovery.

It seeks to show them how to access these services and what they might expect when they do. The aim is to empower those in recovery and the carers and friends who support them, to find the help they want, when they want it, and to access it successfully.

Nottingham City
Primary Care Trust



3 New GP Practices and a New Health Centre for Nottingham

Nottingham City Primary Care Trust (PCT) has plans to set up three new GP practices and a new GP-led health centre. The practices are to be in place in parts of the City that will bring the most benefits to the local populations.

The locations proposed by the Board for the 3 practices are Bilborough, Bestwood and the City Centre. The proposed location for the health centre is also the City Centre. The PCT will shortly start a consultation process to discuss the proposed locations with patients and other stakeholders.

The PCT's plans link in with those of Health Minister Lord Darzi, who is currently running a national review of the NHS called *Our NHS, Our Future*. Last year he gave a commitment to establish 150 GP-led health centres and 100 new GP practices across the country in areas with the greatest need.

The new GP practices in Nottingham are likely to have up to 4 doctors working together to serve around 6,000 patients. They will also offer new services and extended opening hours. While the new health centre will also offer the usual GP services, anyone will be able to get a GP appointment or walk-in service regardless of whether they are registered with the doctors at the health centre. The health centre will be open from 8am - 8pm every day of the week.

A consultation document detailing proposed locations will be available at the beginning of March 2008 on the PCT's website: www.nottinghamcity-pct.nhs.uk

The document is available in large print and other formats including translation on request. Please email newgps@nottinghamcity-pct.nhs.uk for further details.

Dawn Smith -
Nottingham
City PCT



ourNHS
our future



Locality Engagement Groups: Shaping Health Services in Your Area

Nottinghamshire County 
Teaching Primary Care Trust

In order to ensure patients and the public are able to influence the way health services are developed in the County, Nottinghamshire County Primary Care Trust has set up Locality Engagement Groups. Each group includes a mixture of lay people, PCT staff, partnership organisations and agencies. Here's a sample of what the groups in Greater Nottingham have been up to, and how to get involved in shaping health services in your area:

Broxtowe

The Broxtowe Locality Engagement Group covers the Nottingham West Practice Based Commissioning Consortium area.

The Group meets bi-monthly and venues are alternated between Stapleford and Nuthall, to encourage wider access across the locality. Contact with local patient and community groups is particularly welcome to support consultation, engagement and involvement. Examples of issues discussed and explored at the meetings are the ongoing development of Stapleford Care Centre and the proposed closure of a care home at Eastwood.

Members are also informed about new initiatives to improve patient care, such as the Nottingham Bowel Screening Service. A Group newsletter is currently being developed to improve future communication with local people. For more details and dates of forthcoming meetings, please contact Julie Bryant, PPI manager, on 0115 9931444 or julie.bryant@nottspct.nhs.uk

Rushcliffe

In the Rushcliffe area, GPs and other healthcare professionals have joined together to form a social enterprise, a not-for-profit company called Principia. This enables health services to be developed locally with effective use of pooled resources.

Patient and Public Involvement (PPI) is a very important consideration within the Principia model and lay persons are represented at all levels including the Principia Board and all the

committees and workgroups. There is also a Patient Reference Group which has a specific remit to consider the impact on patients of proposals for service change.

The Patient Reference Group also aims to be accountable and responsive to the wider population of people registered with a GP in the Rushcliffe area. The Rushcliffe Principia Health Network has been set up for this purpose.

Members of the Patient Reference Group also go out to groups of people in the community to provide information and to listen to people's views and experiences of accessing local health services. Anyone registered with a GP in the Rushcliffe area (which extends to Kegworth) who would like further information or to be added to our mailing list, should contact Karen Stainer, PPI Manager on 0115 9931464 or karen.stainer@nottspct.nhs.uk

Nottingham East

The Nottingham East Locality Engagement Group has members from local groups, the PPI Forum, voluntary and statutory organisations, practice based commissioning team and staff from other directorates within the PCT. The group have met twice so far and a number of issues were raised, such as problems with waiting times for Hucknall Phlebotomy Service. This was discussed with the service provider and solutions are being put in place. The provision of health facilities and new housing in Hucknall is being also looked into through the County Estates Strategy.

Separate local authority groups have also been set up, such as the Gedling Race Equality Forum, which held an event to raise awareness of the area's diverse profile.

The Better Health for Hucknall group are currently addressing communication and transport issues. The group agreed to look at ways to assist communication with residents about the health services available to them.

If you would like to be involved or have your say about health in Nottingham East Locality please contact Janice Lambert on 0115 9931447

Events Diary

March

Wednesday 12th	Alcohol Service Users' Forum	10am - 2pm
Tuesday 18th	City Older People's Strategy Steering Group meeting	9.30am - 12pm
Wednesday 19th	Independent Advocacy Forum	2pm
Tuesday 25th	Rushcliffe Drug & Alcohol Locality Forum (DALF) meeting	1pm
Wednesday 26th	Nottingham City Drugs/ex-Drug Users' Forum	10.00am – 1pm
Thursday 27th	Nottingham City PCT Patient Experience Group meeting	1pm - 3pm

April

Tuesday 1st	Learning Disability Voluntary Sector Network meeting at South Forest Leisure Centre, Edwinstowe	10.30am
Thursday 3rd	Nottinghamshire County Learning Disability Partnership Board meeting	10am
Monday 7th	Learning Disability Parent Carers' Forum at the British Red Cross, Phoenix Park, Nottingham	10.30pm - 12.30pm
Monday 7th	Carers Advisory Group meeting	10am – 12.30pm
Wednesday 9th	City Substance Misuse Carers' Strategy Group meeting	10am
Thursday 10th	ADAG meeting	10am—12pm
Friday 11th	Notts. Housing and Homelessness Network meeting	9.00am
Wednesday 16th	Alcohol Service Users' Forum	10am - 2pm
Friday 18th	Sexual Health Providers Group meeting	10am - 12pm
Monday 21st	Nottingham City Learning Disability Partnership Board meeting	2pm - 4.30pm
Tuesday 22nd	HIV/AIDS User & Carer Group meeting	12.30pm
Wednesday 20th	Nottingham City Drugs/ex-Drug Users' Forum	10am - 1pm

May

Wednesday 14th	Alcohol Service Users' Forum	10am - 2pm
Tuesday 21st	Voluntary Homelessness Forum meeting	2pm - 4pm
Wednesday 28th	Nottingham City Drugs/ex-Drug Users' Forum	10am - 1pm

June

Monday 2nd	Learning Disability Parent Carers' Forum at the British Red Cross, Phoenix Park, Nottingham	10.30pm - 12.30pm
Monday 2nd	Nottinghamshire Consultation Practitioners' Forum	tbc
Tuesday 3rd	Learning Disability Voluntary Sector Network meeting at Netherfield Forum	2pm
Thursday 5th	Nottinghamshire County Learning Disability Partnership Board meeting	10am
Wednesday 11th	Alcohol Service Users' Forum	10am - 2pm

For further information on any of the events in the diary, please contact the Partnership Development Team.

Dual Diagnosis Strategy Launched

Nottinghamshire Healthcare, the county's mental health and learning disability Trust, with partner agencies including Nottinghamshire County DAAT (Drug and Alcohol Action Team), officially launched the new Dual Diagnosis Strategy for Nottinghamshire at an event on Monday 4th February at the Mansfield Civic Centre.

This important strategy addresses the needs of people with co-existing drug, alcohol and mental health problems (dual diagnosis) and will be used by the Trust and partner agencies to inform how services are provided across the county.



The launch event was chaired by Nottinghamshire Healthcare's Chief Executive, Mike Cooke, and included presentations from a range of guest speakers covering the national context and overview of the strategy, as well as a service user's and carer's perspective of dual diagnosis. The event also provided the opportunity for people to share their views and have their questions answered by an expert panel.

- Nottinghamshire Healthcare Trust

Development of Services for People Living with HIV/AIDS

You may have seen on page 3 that Terrence Higgins Trust have recently opened an office in Nottingham and are offering a range of services to people living with HIV/AIDS. This is a short term project funded by Nottingham City PCT and Nottingham City Council (Adult Services Housing and Health-ASHH).

Adult Social Care and Health are continuing to work closely together to plan and develop services for people living with HIV/AIDS in Greater Nottingham. An invitation to tender for services

addressing this area of work on a more long-term basis is currently being developed and is due to be advertised in March 2008.

If you have a particular interest in this area and would like to know more details please contact:

Kate Whittaker

Commissioning Officer: HIV/AIDS
Adult Services Housing and Health (ASHH)
Tel. 0115 9157031
kate.whittaker@nottinghamcity.gov.uk

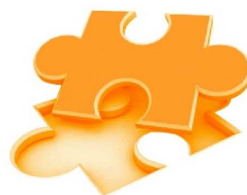


About the Partnership Development Team & Staff Changes

The Partnership Development Team (PDT) is a specialist resource for service user, carer and voluntary sector involvement in local health and social care service planning.

We are primarily funded by the Primary Care Trusts in Greater Nottingham and work with vulnerable adults from the following 6 areas:

- Mental Health
- Learning Disability
- Older People
- Substance Misuse
- HIV/AIDS
- Physical and/or Sensory Impairment



**The Partnership
Development Team**

Sam Kitchen, our Admin Assistant, has left the team after 8 years of loyal service. We wish him all the best in his new job. We would also like to welcome Karen Archer, our new additional Partnership Development Officer, who has joined the team for an initial 3-month period.

We can be contacted at:

The British Red Cross,
Colliers Way,
Phoenix Park,
Nottingham.
NG8 6AT

Phone: 0115 852 8025
Email: pdt@redcross.org.uk
Website: www.pdteam.org.uk